



VIRTUALFORUM

A gathering for regulators and industry professionals to exchange ideas and empower success

Helpful Hints

- To access each webcast, please click on the tile with the session name interested in attending
- Use a Chrome browser outside of your VPN (i.e. do not view through Citrix)
- Close any programs or browser sessions running in the background
- This webinar is being streamed through your computer, so there is no dial-in number
- For the best audio quality, please make sure your computer speaker or headset is turned on and the volume is up
- If your slides are behind, pushing F5 on your keyboard will refresh the page
- All content will be available to view at your leisure until December 31st
- SIFMA will seek CLE Credit for this program in the following states: NY, CA, TX, MO & IL
- A list of CLE eligible sessions can be found on the Virtual Forum Home Page
- Attendance for CLE eligible sessions must be certified by registrants by completing an affirmation form for each session attended immediately following the sessions using the CLE code word and emailing the form back to clsociety@sifma.org
- CLE code words will be periodically stated by the Moderator throughout each CLE eligible session
- CLE affirmation forms can be found in the Resources Tab of each CLE eligible session
- You must submit each affirmation form by December 31st for credit
- Participants will receive CLE Certificates within 60 days of SIFMA receiving their affirmation form(s)

Contact Us

Live Session Assistance

- If you experience any technical difficulties during a live session, please use the Q&A console in the session to alert the SIFMA team
- You can find additional answers to common technical issues located in the Help tool at the bottom of each console
- Live sessions will be recorded and made available for viewing on demand
- All live sessions will be posted to the on demand section by September 25th

On Demand Session Assistance

- The password to access on demand content was included in the Access Instruction email sent to all registrants
- Email clsociety@sifma.org with questions pertaining to on demand assistance. If your email is sent outside of business hours (Monday-Friday 9AM-5PM EST), please allow one business day for the SIFMA Team to respond
- You can find additional answers to common technical issues located in the Help tool at the bottom of each console