

## Wednesday April 10, 2019

**6:00pm – 7:30pm**

**Welcome Reception and Registration Desk Hours**

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## Thursday April 11, 2019

**7:00am – 7:50am**

**Networking Breakfast**

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Sponsored by Proofpoint, Inc.

**7:00am – 2:00pm**

**Registration Desk Hours**

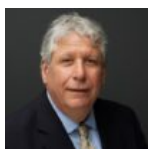
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**7:50am – 8:00am**

**Welcome and Conference Overview**

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### Speaker



**John Maurello**

Managing Director, Private Client Services  
SIFMA

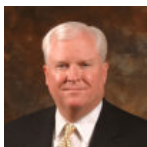
**8:00am – 8:15am**

**Invested in Our Clients: SIFMA Board Chair James R. Allen on Industry Priorities**

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As an industry, our guiding principle has always been the same: clients first- and that will never change. SIFMA Board Chair, James R. Allen, will discuss the importance of this foundational belief, as well as what specific measures we must take in 2019 to ensure complete and total alignment with our clients and their success.

### Speaker

**James R. Allen**

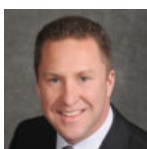
Chairman and Chief Executive Officer  
Hilliard Lyons

**8:15am – 8:50am****A Conversation about SIFMA and the Private Client / Wealth Management Group**

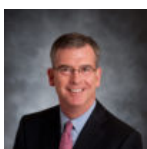
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**Speakers****Kenneth E. Bentsen, Jr.**

President and CEO  
SIFMA

**Ken Cella**

Principal, Client Strategies Group  
Edward Jones

**Joseph E. Sweeney**

President, Advice & Wealth Management, Products and Service Delivery  
Ameriprise Financial, Inc.

**8:50am – 9:10am****Empowering Clients: The Advisor as Gateway to the Future**

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**Speaker****Andrew M. Sieg**

President  
Merrill Lynch Wealth Management

**9:10am – 9:30am****Networking Break**

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Sponsored by Talisys

**9:30am – 10:15am****Hearing from Emerging Leaders**

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Helping financial advisors succeed is critical to enhancing client service and relationships, and reducing FA turnover, recruitment, and retention costs. This panel of highly experienced regional and complex managers will discuss how inspired leadership can help advisors build their careers. The discussion will

include operating and growth strategies, formal business and marketing plans, coaching, teaming, specialization, and leveraging highest-value activities.

## Moderator



**Paul C. Santucci**

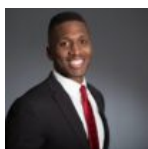
Managing Director and Head of Business Development for Wealth Management USA  
UBS

## Panelists



**Kenneth Correa**

Executive Director, Market Head, Metropolitan Market  
UBS



**Chris Fils**

Complex Manager  
Raymond James & Associates, Inc.



**Dylana Hopler**

Complex Director  
Ameriprise Financial, Inc.



**Deborah L. Shepherd**

Managing Director, Market Executive  
Merrill Lynch Wealth Management

**10:15am – 10:35am**

**The Future of Wealth Management**

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## Speaker



**Shelley S. O'Connor**

Co-Head of Wealth Management  
Morgan Stanley

**10:35am – 11:15am**

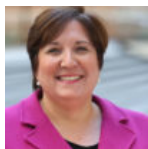
**The “Only” Experience: What Can We Do? Taking Responsibility for Shaping the Future**

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The next 10 years are key to transforming the industry, but how can the change required, be delivered? Panel will tackle different angles on the gender diversity conversation. Hear innovative strategies that are

pushing diversity to the top of the agenda and learn what is disrupting the industry. You'll leave with practical tips to make the next step towards real progression.

## Moderator



**Tracy Eichler**

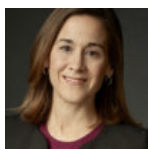
Managing Director, Private Client Services  
SIFMA

## Panelists



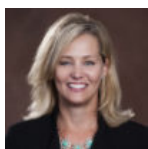
**Jen Auerbach**

Director, Head of Strategic Growth Markets, Global Wealth & Investment Management  
Merrill Lynch Wealth Management



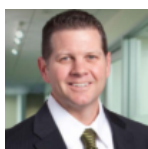
**Kristin Johnson**

Principal - BOA Talent Acquisition & Performance  
Edward Jones



**Jodi Perry**

President, Independent Contractor Division  
Raymond James Financial Services



**Joe Vietri**

Senior Vice President, Branch Network  
Charles Schwab & Co., Inc.

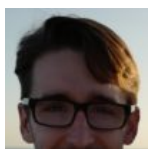
**11:15am – 11:45am**

### **Omnichannel Personalization and Triggered Advisor Actions**

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Advisors are under more pressure than ever to be tech-savvy, and expectations around digital engagement are at an all-time high. Investors expect communications to be real-time and personalized. Is it possible to balance quick and compliant? What about creating a seamless experience for both customers and advisors as they navigate between online and offline channels of communication? Join Chris Andrew to learn more about creating digital advisor success while transforming your client experience.

## Speaker



**Christopher Andrew**

COO  
Hearsay Systems

**11:45am – 1:15pm**

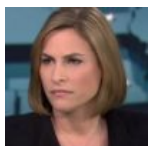
## **2020 & The Political Challenges Ahead**

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Veteran political consultant and MSNBC Political Analyst, Susan Del Percio will deliver the luncheon keynote address. As we get closer to the 2020 presidential election, we look forward to Susan's timely insights into the U.S. political environment and the biggest challenges that may lie ahead.

Luncheon Speaker Sponsored by Dow Jones & Company, Inc.

### **Speaker**



**Susan Del Percio**

Political commentator and expert on strategic communications

**1:15pm – 2:00pm**

### **Regulatory Panel**

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Industry and regulatory experts discuss current legislative and regulatory activities facing private client groups today, including:

- The proliferation of best interest / fiduciary standards
- Migration from brokerage to advisory accounts

### **Moderator**



**Kevin Carroll**

Managing Director and Associate General Counsel  
SIFMA

### **Panelists**



**Susan F. Axelrod**

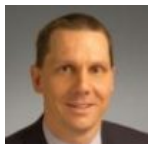
Chief Supervisory Officer  
Merrill Lynch Wealth Management



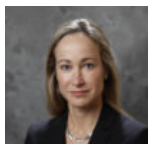
**David Forman**

Senior Vice President & Deputy General Counsel  
Fidelity Investments

Chief Legal Officer  
Fidelity Brokerage Services



**Michael Rufino**  
Executive Vice President, Head of Member Regulation - Sales Practice  
FINRA



**Anne Tennant**  
Managing Director & General Counsel  
Morgan Stanley Wealth Management

**6:00pm – 8:00pm**

**Networking Reception**

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Sponsored by Hearsay Systems

## Friday April 12, 2019

**7:00am – 7:45am**

**Networking Breakfast**

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**7:00am – 12:00pm**

**Registration Desk Hours**

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**7:45am – 7:50am**

**Opening Remarks**

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### Speaker



**John Maurello**  
Managing Director, Private Client Services  
SIFMA

**7:50am – 8:10am**

**The Importance of Culture: The Future of Our Profession**

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### Speaker



**Tash Elwyn**  
President and CEO, Private Client Group  
Raymond James & Associates, Inc.

**8:10am – 8:50am**

## Financial Advisors – Helping Investors Achieve their Financial Goals

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Financial Advisors provide important services to investors to help them attain their financial goals. FAs regularly help their clients financially navigate “life events,” such as birth, marriage, college funding, divorce, job transition, and aging. Each life event is a vital time in an investor’s life, and the FA/Client relationship is crucial for investors to reach optimal financial decisions. This panel of experienced FAs from across the country will provide their insight on how they best serve their clients’ interests and help them achieve desired results.

### Moderator



**Steven M. Samuels**

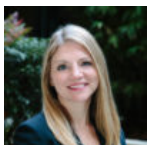
Managing Director, Head of FA Programs, Recognition and Strategy Integration  
Merrill Lynch Wealth Management

### Panelists



**Kelly O. Crisp**

Financial Advisor  
Edward Jones Investments



**Corina L. Davis**

Senior Vice President, Wealth Management Advisor, Portfolio Manager  
Merrill Lynch Wealth Management



**David Klenke**

Director  
Baird



**Laura Steckler**

Team Lead and Wealth Manager  
Raymond James & Associates, Inc.



**Meron Yemane**

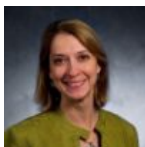
Associate Vice President, Family Wealth Advisor  
Morgan Stanley Wealth Management - Rockville Bridge Group

**8:50am – 9:10am**

**Turn Down the Noise – Turn up the Impact: Communicating with Meaning in a Content-Laden World**

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### Speaker

**Evamarie Schoenborn**

President

Northwestern Mutual Investment Services, LLC

Vice President, Investment Products &amp; Services

Northwestern Mutual

**9:10am – 9:30am****Networking Break**

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Sponsored by Appway Inc.

**9:30am – 9:50am****From Baby Boomers to Gen Z – Transforming Client Experience**

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**Speaker****Chris Perry**

President, Global Sales, Marketing and Solutions

Broadridge Financial Solutions

**9:50am – 10:30am****Technology Panel**

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Our panel of technology experts will address the landscape of technology initiatives that are impacting private wealth management, including artificial intelligence, robo, and cyber security, with an eye towards best ways to leverage this new technology to enhance financial advice to investors.

**Moderator****Kevin Alm**

Principal - Client Strategies Group – Solutions

Edward Jones

**Panelists****Rob Klapprodt**

Corporate Strategy Officer

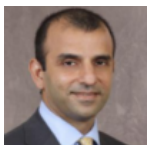
Vestmark, Inc.

**Dan Nadir**

Vice President of Digital Risk and Compliance

Proofpoint, Inc.



**Kabir Sethi**

Managing Director, Head of Digital Wealth Management  
Merrill Lynch Wealth Management

**10:30am – 11:15am****Synergizing Product Creation and Distribution**

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As the face of the individual investor evolves, so too does the opportunity to create investment advice tailored to their diverse needs across a variety of life stages. How can private wealth managers and asset managers partner to create a new generation of customized investment solutions?

**Moderator****Jaime Magyera**

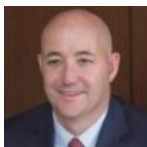
Managing Director, Head of National Accounts – Wealth Business  
BlackRock

**Panelists****Sandy Bolton**

Managing Director, Head of Managed Investments, Investment Solutions Group  
Bank of America Merrill Lynch

**Eric Koestner**

Principal, Packaged Products  
Edward Jones

**Pete Thatch**

Senior Strategic Relationship Manager  
Capital Group

**11:15am – 12:00pm****Retirement Trends and Changes**

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- A discussion of the newest trends in the industry from an emphasis on increasing auto-plan features to how firms utilize the digital marketplace.
- New regulations in place to protect seniors from financial exploitation, and what more is being done
- Retirement legislation has a chance for 2019 – hear the latest

**Moderator****Lisa Bleier**



Managing Director and Associate General Counsel, Federal Government Relations  
SIFMA

## Panelists



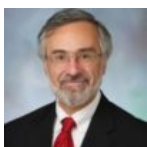
**Laura A. Grogan O'Mara**

Director - Retirement Policy Planning and Strategy, Retirement & Personal Wealth Solutions  
Bank of America Merrill Lynch



**Jason P. Kelly**

Associate General Counsel  
Edward Jones



**David H. Koshgarian**

Executive Director  
Washington Council Ernst & Young LLP